

2024 | ANNUAL REPORT



People.
Planet.
Partnerships.
Prosperity.

Goodwill 
Serving Summit, Portage, Medina,
Ashland & Richland Counties 

Teamwork Makes the Green Work!

2024 was another very busy, and overall, successful year! We served 15,909 individuals – a new service level record! You will find examples of “mission moments” on the following pages. The annualized value of the wages for the 560 individuals placed in employment last year was \$12.14 million. Those payroll dollars strengthened individuals, families and communities.

In 2002, John Maxwell wrote a book entitled “Teamwork Makes the Dream Work” and a new catch phrase was born. Being part of a team that helps individuals prepare for, find and retain employment is a key cultural component of our agency. As team members, we try to thread that mission into everything that we do. In our Donated Goods Retail Operation, there’s always a great deal going on behind our sixteen store fronts, and in 2024, the focus on using every possible bit of treasure that donors so graciously granted shifted to a whole new level. As you will see in the next few pages, the agency moved ever closer to its dream of being a zero-waste organization. The Goodwill team is proud of this effort to be as “green” as possible, to support reuse or recycling wherever possible and to practice sustainability from both a natural resource and a fiscal stability perspective. This is a journey that has miles behind it and miles to go before it concludes. Please watch for our progress as we head into our 98th year of serving Ohio’s Summit, Portage, Medina, Ashland and Richland Counties!



Goodwill Leadership celebrating the 2024 Mary Beth Kluge "Making a Difference" Award recipients, Debi Furgerson and Donna Skoda!

Speaking of journeys, during 2024, Goodwill continued to operationalize \$3 million of MacKenzie Scott’s 2020 \$5 million grant through a dedicated revolving automobile loan or repair fund. This fund’s objective is to help permanently decrease transportation barriers in its five-county territory through a mechanism that can be sustained by reloaning the repayments of any original loans. Several loans were backed this past year, and the agency is searching for financial servicers in all five of its service counties. In the meantime, it continues alleviating short-term transportation barriers using the remainder of its Scott grant. This past year, over 4,400 individuals and families accessed \$320,000 in bus passes and fuel cards!

In addition to all the important historic job training and placement services Goodwill provides, the agency’s Elizabeth Clark Emergency Fund supports those in our communities needing a short-term “hand up”. In 2024, more than 3,300 individuals and families procured \$211,000 in goods from our stores through the crisis cards. Our retail customers’ support for Round Up provided \$118,000 of the card’s funding. Many of these crisis cards, as well as bus passes and fuel cards, are accessed through Goodwill’s partnerships with fellow community agencies in the five-county territory. In short, community teamwork makes our program participants’ dreams work!

Thank you for your past and future support! Please continue to follow Goodwill’s journey toward its green sustainability milestones and its quest to reduce transportation barriers. Goodwill’s team is excited to be supporting dreams and facilitating opportunities to strengthen lives and communities through the power of work!

Sincerely,

Jeana M. Singleton
Chair of the Board

Julie Katz
1st Vice Chair

Amanda Barna
2nd Vice Chair

David Bucci
Treasurer

Laura Judge
Secretary

Nancy Ellis McClenaghan
President & CEO

Dee Dee Nall
Vice President,
Retail Operations

Laura Walker
Vice President,
Mission Services

Cheryl L. Watkins
Vice President,
Operations & Logistics

Goodwill Services at a Glance

Mission Services

Impact increased by reducing transportation barriers through our bus passes and fuel cards programs, mobilized by MacKenzie Scott's \$5 million grant in 2020. Other services include both virtual and intense support in areas of job search, training, evaluations and work experience. Goodwill is dedicated to assisting those with employment barriers to build skills, gain work experience, receive job search assistance and more.

Career/Job Seeker

- Career Exploration & Advising
- Resume & Interview Preparation
- Skill Identification
- Virtual Services

Individualized

- Assessments & Adjustments
- Career Counseling
- Job Coaching, Placement & Retention
- Work Experience
- Youth Programs



Retail Operations

Goodwill is truly grateful for both donors and shoppers. The donations we receive and sell in our stores support our mission of helping individuals prepare for, find and retain employment. In addition, our locations serve as a training opportunity for work experience programs.

- **\$0.91** of every dollar spent in retail funds the mission
- Stores: **15**
- Attended Donation Centers: **3**
- Outlet
- *blue / A Goodwill Boutique /*
- ShopGoodwill.com
- eBay
- eBooks

Business Services

Certified to ISO 9001:2015 without design

Providing assembly/packaging and industrial sewing solutions to a list of growing firms in the automotive industry, consumer products, government agencies and many others. The team can customize a solution to fulfill needs in:

- Assembly
- Collating
- Die-cutting
- Industrial Sewing
- Quality Control/Inspection
- Heat Shrinking
- Packaging
- Kitting
- De-manufacturing
- Heat Sealing
- Sorting
- Labeling
- Prototyping
- Purchasing
- Logistics



Going Green: Goodwill's Commitment to Sustainability

At Goodwill Industries of Akron, sustainability drives our mission. Through innovative recycling programs and eco-friendly initiatives, we're creating a greener future for our community.

2023: Laying the Foundation for a Greener Future

- **Single-Stream Recycling:** Goodwill partnered with Waste Management to simplify recycling materials in one bin at retail locations and offices.
- **Cardboard Recycling Boost:** The agency expanded efforts to recycle more cardboard, reducing waste and improving efficiency.

2024: Expanding Our Impact

- **Plastic Bag Phase-Out:** In an effort to reduce plastic waste, Goodwill's retail locations halted plastic bag distribution on Earth Day 2024, offering reusable options and donated boxes/bags at no cost.
- **Glass Recycling:** Through a partnership with Waste Management, the agency recycles clear and colored glass after it goes through the entire donation stream and Outlet store.
- **Zero-Waste Goal:** Goodwill made strides toward Zero-Waste certification, with plans to expand paper recycling in 2025.

By the Numbers: 2024 Impact

- **374,326 donors** helped fuel our mission.
- **35.5 million pounds (17,780 tons)** of donated goods processed.
- **92,894 pounds (46.5 tons)** of computer equipment recycled through Dell Reconnect.
- **7.58 million pounds (3,790 tons)** of materials recycled and repurposed through salvage, including plastic, cardboard and glass.
- **12,005 tons (68%)** of donated goods sold in stores.
- **3,790 tons (21%)** of materials recycled, up from 19% in 2023.

Looking Ahead

Goodwill remains committed to reducing waste, expanding recycling programs and exploring new eco-friendly initiatives for a greener tomorrow.



Tons of material recycled & repurposed through salvage:
3,790

clothing
household
items donated

17,780

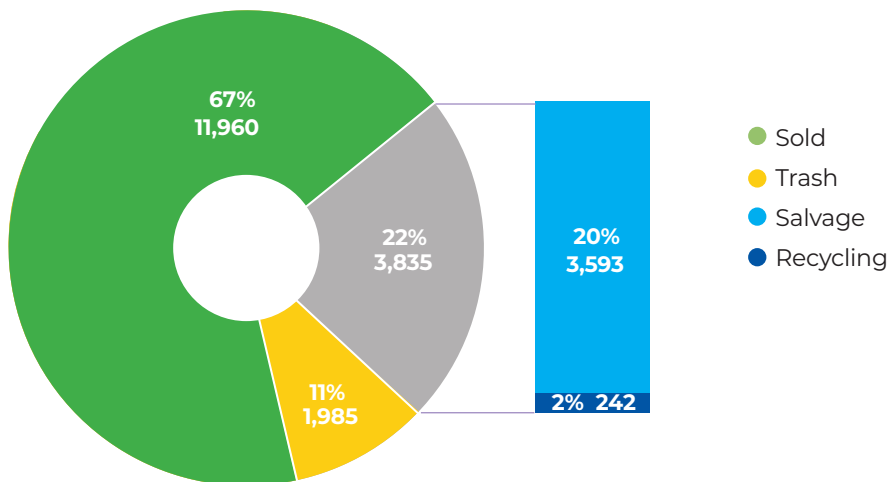
Tons of computer equipment recycled (Dell Reconnect)



2024 Donation Disposition Summary

Total Tons Represented is 17,780

(Assumes each donation weighs an average of 95 pounds)



Tons of
ing and
sehold
onated:

780

Generous
donors:

374,326

computer
t recycled
connect):

46.5



Cheryl Watkins, VP of Operations & Logistics, right, and **Sarah Lynner**, Transportation Manager, left, led the charge in 2024, driving progress and innovation in sustainability.

Goodwill's Mobile Donation Centers

Goodwill makes donating easy—reserve a Mobile Donation Center at no cost, and we'll haul away your items! Your donations support local job seekers on their path to success.

- Available in Summit, Portage & Medina Counties
- Reserve by scanning the QR code or by visiting this link:

goodwillakron.org/mobile-donation-center



Retail Round Up Provides a Hand Up to Neighbors in Need

Honoring the generosity of Goodwill Director Elizabeth Clark, the Elizabeth Clark Emergency Fund continues her legacy by assisting individuals and families each year with essential clothing, furniture and household items from Goodwill stores.

Since the late 1970s, Goodwill has provided crisis vouchers, evolving into today's fund, which distributes \$110,000–\$330,000 annually in gift cards to those facing hardship. In 2024 alone, \$211,000 was redeemed by individuals and families.

This vital program is made possible by Goodwill shoppers who round up their purchases to the next dollar, directly supporting their neighbors in need. Thanks to the dedication of Goodwill's retail sales associates, almost \$118,000 was raised in 2024!

Through community generosity and the ongoing support of Goodwill shoppers, the Elizabeth Clark Emergency Fund continues to help meet the needs of individuals and families in our communities.

Round Up Recognition



Lisa Barr, <i>Outlet</i>	\$4,265
Jeffery Anderson, <i>Lexington</i>	\$2,828
Rose Miller, <i>Waterloo</i>	\$2,782
Paige Riggs, <i>Wadsworth</i>	\$2,664
Amanda Surrarrer, <i>Ashland</i>	\$2,555
Barb Price, <i>Streetsboro</i>	\$2,519
Tess McDonald, <i>Medina</i>	\$1,827
Sarah Ferchland, <i>Brunswick</i>	\$1,769
Dorothy Hunt, <i>State Road</i>	\$1,665
Celeiss Mabry, <i>Ontario</i>	\$1,658
Shalonda Smith, <i>Tallmadge</i>	\$1,582
Lorelei Granger, <i>Twinsburg</i>	\$1,363
Monica Schnitzler, <i>Lakemore</i>	\$1,102
Robin Carson, <i>Northfield</i>	\$813
Mara Siddle, <i>Kent</i>	\$703
Eryn Ewing, <i>blue Boutique</i>	\$249

United Way of Summit & Medina Partners with Goodwill to Empower the Community

Goodwill and United Way of Summit and Medina have formed a strategic partnership to enhance financial stability and access to essential resources for individuals and families in need. Through this collaboration, Goodwill refers individuals to the Financial Empowerment Center, where they can receive personalized financial coaching, budgeting assistance, and credit-building support, which has been instrumental in Goodwill's auto loan program. In turn, the United Way directs individuals in need of job search assistance or clothing & transportation assistance to Goodwill, where they can apply to Goodwill's programs that help remove barriers to employment and self-sufficiency.

Darnise Brunson, United Way 2-1-1 Navigator, says, "Partnerships like the one between Goodwill and United Way of Summit & Medina create a stronger, more connected community by ensuring individuals have access to essential resources. By working together, we help people work towards a brighter future." Together, Goodwill and United Way are strengthening communities by providing comprehensive support that helps individuals address their critical needs while also creating a path to empower individuals to achieve financial independence and stability.



Connor Builds a Future in IT

Connor, a driven young professional, is forging a path in the Information Technology industry. After earning his associate's degree in Applied Science in Computer Engineering from Stark State College, he sought to expand his skills and strengthen his resume.

Connor received scholarships from Goodwill to complete two online certification courses through Google on the Coursera platform. Focused and determined, he successfully earned certifications in both Google IT Support and Google Data Analytics! Throughout his journey, Goodwill's job placement specialist provided guidance, offering encouragement and career preparation support.

In the summer of 2024, Connor put his skills to work as an IT Field Tech with the Cleveland Metropolitan School District. In this role, he traveled to various schools to reset student laptops and iPads for the new school year. Recently, Connor took the next step in his career, securing a position in Customer Care IT Support!

Goodwill applauds Connor's success and is excited to see his IT career continue to flourish.



Doug Prospers through Entrepreneurship and Life

Goodwill met Doug through its Employability Rebranded program, which serves individuals reentering the community from incarceration. After experiencing hardships with addiction and the justice system, Doug made a life-changing decision to turn things around for his daughters.

Determined to rebuild, he came to Goodwill's Richland County vocational office with a vision—starting a transportation service to help others overcome the barriers he once faced. With Goodwill's support, he launched 419 RideShare in 2021, providing safe, affordable rides to his community.

Doug's commitment to giving back extends beyond his business. He joined the Goodwill-led Richland County Citizen Circle, assisted in mock interviews, spoke at workforce reentry events and now serves on the Third Street Family Clinic board.

Years later, 419 RideShare thrives on word-of-mouth referrals. Doug credits his success to an internal drive for change and the support of those who believed in him. Goodwill proudly celebrates Doug's perseverance and generosity and is honored to witness his continued success.





Our mission, by the numbers.

Helping individuals prepare for, find and retain employment.

Total served in 2024

182 } VOCATIONAL EVALUATIONS,
ASSESSMENTS & ADJUSTMENTS

387 } YOUTH PROGRAMS

49 } WORK EXPERIENCE
[Training within Goodwill's Retail & Business Services operations]

353 } JOB SKILLS CLASSES,
JOB FAIRS & WORKSHOPS*

560 } JOB PLACEMENTS

113 } JOB COACHING & DEVELOPMENT

9,005 } OTHER SERVICES
[Bus passes/fuel cards, Elizabeth Clark Emergency Fund gift cards
and Radio Reading]

5,260 } JOB SEARCH ASSISTANCE & EMPLOYER SERVICES [Virtual
services, screening, testing, training, recruitment, outplacement, etc.]

15,909 } TOTAL

*Some services are partially funded by the Summit County
Department of Job & Family Services.



Donors

Thank you for Providing Hope & Supporting Goodwill's Mission

General Operating Fund

\$10,000 +

Anonymous
Eric & Nan McClenaghan

\$5,000 - \$9,999

Fifth Third Bank
Thom & Lisa Mandel
Andrew & Kathy Moock
Morgan Parke
Jeana & Nathan Singleton
Synthomer Foundation

\$1,000 - \$4,999

Akron Children's
Hamilton & Beth Amer
Arthur J. Gallagher Risk
Management Services
Lawrence & Donna Barton
Bober Markey Fedorovich
Brennan Manna & Diamond
David & Kathleen Bucci
Lisle M. Buckingham Endowment Fund
Campbell Construction
Clarity HR
S.A. Comunale
Stephen A. Comunale
The Mary S. & David C. Corbin Foundation
Crain, Langner & Co.
Bill & Mary Glaeser
William & Susan Hanlon
The Fred A. Hatherill Charitable Trust
Joseph & Mary Ellen Hinkle
J. C. Whitlam Manufacturing Company
Danielle Kimmell
Karen & Doug Lefton
Michael & Julie Moldvay
Buffy Phillips
PNC Financial Services Group
Sonya & Tom Presper
Carl Schoeppner
Marc Servodio CFP®, AIF® —
Vita Advisors, LLC
James & Janet Singleton
Summit County Ilene Shapiro's
Department of Job and Family Services
Valerie Stutler

Chuck & Corrine Tennent
Tiffany Testa
Wendy Turrell
W3 Financial Group
Cheryl Watkins
Kelly Wierzchowski

\$500 - \$999

Advancing Independence Network
Akron Metropolitan Housing Authority
Jennifer & Justin Bako
Blue Technologies Smart Solutions
Kathleen Burt
Dr. Pleas R. Chambers III
Clark Family
Chip Clupper & Zebulon Keller
Community Support Services
Terry & Sharon Dalton
Chuck & Debbie Ducey
Susan Flowers
GPD Group
Hattie Larlham
Helluva Container, Inc.
Hernandez Building Corporation
Heather Hydel
Lea Jalbert
Jobs for Ohio's Graduates
James & Rhonda Kroeger
Kirk Lombardi
MAGNET
Greg & Jackie McDermott
Don Nuernberg
People First Day Program &
Transportation
PNC Foundation
Steve Swann
Barb Thomas
Laura Walker
Mark & Sue Whitlam
Charles & Leslie Zonfa

\$0 - \$499

Akron-Canton Regional Foodbank
Shari Alexander
Abdullah Alkhulaiwi
Suzanne Amos
Arthur J. Gallagher Foundation

Brooke Baker
Amanda Barna
Kristin Holbert Beynon
The Blick Center
Sharon Borrer
Tom Borrer
Jennifer L. Buchanan
Mark & Brenda Cavanaugh
Child Guidance & Family Solutions
Lynn M. Clark
Conservancy for Cuyahoga Valley
National Park
Pat Corcoran
Leah Davis
Liz DeCarlo
Joseph Doman
Donna Donaldson
Jackie Downs
Christine Dresser
Bobbie Eaton
Eide Bailly
Betsy Engles
Bill Evans
The Extra Daughter LLC
Jesse Ferrigno
First United Methodist Church
Freedom Forklift Sales
Jack Friend
Jill Fulkerson
Debra Furgerson
Dawn Gainer
Tami Gaugler
Jeanette Geer
Jessica George
Shawn Gibeault
Debbie Gorbach
Barb Groh
Christine Hendershot
Ben Hindley
Barry Hollis
Betsy Hooker
Kimberly Huff
IBH Addiction Recovery
Alex Irwin
Scott Iseman
Jewish Community Board of Akron
Tiffany Jodon
Greta Johnson

Dalton Jones
Laura Judge
Elizabeth Kamm
Julie & Randy Katz
Brett Kimmell
Matthew Kopchick
Gina Krieger
Marty Kurkul
Matt Lamb
Renee Lanza
Diane Lazzerini
Lori Linder
Alice Luse
Gregg & Deanna Manes
Karen Manna
Lindsey McCafferty
Alyssa McClain
Meaden & Moore
Gina Mendiola
James & Julie Merklin
Jana Miles
Ryan Miller
Nikki Moshier
Mary Anne & C. Allen Nichols
Patrick Osuch
Ann Otto
W. Stuver Parry
Barbara Patterson
Christopher Pennington
Denise Pesko
Michael Pond
Project GRAD Akron
Joe Rainone
Roberta Rogers
Kathy Romito
Josh Schultz
Liz Scott
Michelle Servodio
Steve & Cherie Shechter
Tim Shepherd
Vicki Shepherd
John Shulan
Barbara Snyder
St. Vincent DePaul Parrish
Dr. Otto & Helen Steinreich
Philanthropic Fund
Stephen Strayer

Summit County Children Services
Summit County Citizen Circle
Katie Sutter
Kevin Thompson
Phillip & Kathy Topham
Towpath Credit Union
UBS
Sue Vincent
Stacey Vottero
Sue Warren
Angela Wells
Lisa Wheeler

Elizabeth Clark Emergency Fund

\$10,000 +

*Generous Goodwill Shoppers
through Round Up at the Register*

\$500 - \$999

Joe & Marianne Doman
Dee Dee Nall

\$0 - \$499

Mark Bonchu
Lisa M. Clark
Stanley Collins
Davids Family
Sandra Farr
Sharon Finneran
Dee Gillespie
Susan Kaforey
Sarah Lynner
Erin Radcliffe
Al Sardelle
Denee Schorle
Tom Wilson

Ralph Alexander Scholarship Fund

\$0 - \$499

Nadeem Ahmed
Erin Grzegorek
Alan Horst
Eric & Nan McClenaghan
Marsha Royal

WEYE Radio Reading

\$5,000 - \$9,999

Kenneth L. Calhoun Charitable Trust

\$1,000 - \$4,999

Akron City Council of Beta Sigma Phi
JAH Foundation

\$500 - \$999

Fifth Third Bank
PNC Financial Services Group
Synthomer Foundation

\$0 - \$499

Acrisure
Timothy Binkley
Bober Markey Fedorovich
Paul Boncaldo
Brennan Manna & Diamond
Clarity HR
JoLene Gordon
Eric & Nan McClenaghan
William Meyer
Sonya & Tom Presper
Jessica Prusak
Gina Shook
W3 Financial Group

Rising Together™

\$0 - \$499

Nadeem Ahmed
Eric & Nan McClenaghan

Youth Employment Opportunities to Work (YEOW)

\$10,000 +

The Sisler McFawn Foundation

\$5,000 - \$9,999

Mary & Dr. George L. Demetros
Charitable Trust
Charles E. & Mabel M. Ritchie
Memorial Foundation
Lloyd L. & Louise K. Smith Foundation
The Welty Family Foundation

\$1,000 - \$4,999

The Glenn R. & Alice V. Boggess
Memorial Foundation
The Henry V. & Frances W. Christenson Foundation
Harry K. & Emma R. Fox Charitable Foundation
W. Paul Mills & Thora J. Mills
Memorial Foundation
The Laura Runyon Moffitt & Lucian
Q. Moffitt Foundation
The R.C. Musson & Katharine M.
Musson Charitable Foundation

\$500 - \$999

The Clara Weiss Fund

Vintage Collection

James Crutchfield
Laura B. Culp
Pat Hudson
Renate Long
Elizabeth Royer
Karin Swedenborg
Corrine Tennent

In Kind

Akron Civic Theatre
Akron Symphony
Akron Zoo
AUI
Jack Baumann
blue / A GOODWILL® BOUTIQUE
Blue Technologies Smart Solutions
David Bucci
Clarity HR
Lynn M. Clark
Chip Clupper
Colonial Florist
Community Action Akron Summit
Continental
Creekside Restaurant & Bar
Leah Davis
Dewey's Pizza
FirstEnergy Service Company
Jack Friend
Gardner Pie Company
Gervasi Vineyard
Bradley & Rachel Gilbo Family
Glenmoor Country Club

Goodwill Board of Directors
Goodwill Retail Stores, Outlet
& eCommerce
Goodyear Tire and Rubber Company
GPD Group
Scott Hernandez
HiHO Brewing Co.
Lea Jalbert
JOANN Fabric and Crafts
Jobs for Ohio's Graduates
Jones Day
Randy & Julie Katz
Geraldine Kiefer
Danielle Kimmell
Alyssa McClain
Eric & Nan McClenaghan
Meaden & Moore
John Moledor
Momentum Wealth Partners
The Peanut Shoppe
Pearl Coffee Company
Regency Wine Sellers
Robert J. Events & Catering
Kathy Ronca
Elizabeth Royer
Marc Servodio
Shulan's Jewelers
Jeana Singleton
Slight Kitchen Werk
Summit County Fiscal Office
Chuck & Corrine Tennent
Jacquie Walker
Laura Walker
Watkins Family
Mark Whitlam
Charles & Leslie Zonfa

Memorials & Honorariums

In Memory of Mary Beth Kluge
Eric & Nan McClenaghan

**In Honor of Debi Furgerson's
& Donna Skoda's
"Making A Difference" Awards**
Eric & Nan McClenaghan

In Honor of Chuck and Corrine Tennent
Greg & Jackie McDermott
Steve & Cherie Shechter

Leadership

Members of the board of directors are elected for a three-year term with members rotating off annually. The board provides leadership, guidance, support and assistance to Goodwill in its mission fulfillment.

Board of Directors

Abdullah Alkhulaiwi
Kimmell Cybersecurity

Amanda Barna
Center for Marketing &
Opinion Research (CMOR)

Kristin Holbert Beynon
MAGNET

David Bucci
PathSight Predictive Science

Lynn M. Clark
Attorney/Mediator

Charles E. Ducey, Jr.
Retired
Diebold, Incorporated

Bradley M. Gilbo
Dick's Sporting Goods

Susan Hanlon, PhD
Retired
College of Business Administration
The University of Akron

Kimberly D. Huff
Synthomer Foundation

Lea Jalbert, MBA
Meaden & Moore

Greta Johnson
Summit County Executive
Ilene Shapiro's Department
of Job and Family Services

Laura Judge
Liniform Service

Julie Katz
The Extra Daughter LLC

Matt Kelly
Goodyear Racing

Steven T. Kirkland
Voyant Beauty

Alyssa McClain, CPA, MTax
The Goodyear Tire & Rubber
Company

Chrissy Myers
AUI

Morgan E. Parke
FirstEnergy Service Company

Vicki Shepherd
Retired
Lucky Shoes, Inc.

Jeana M. Singleton
Brennan Manna & Diamond

**Barbara Snyder, ABRM, CRS,
ePro, GREEN**
Snyder & Snyder Real Estate, Inc

Jeff Stevenson
Campbell Construction

Steve C. Swann, CPA/ABV, CFE
Bober Markey Fedorovich

Tiffany Testa
Sandridge Crafted Foods

Kevin Thompson
Hernandez Building Corporation

**Hattie M. Tracy, MSW, LISW-S,
LCDRCIII, MPA**
Coleman Health Services

Kelly Wierzchowski
Crain, Langner & Co.

Charles A. Zonfa, MD, MBA
Summa Health

Honorary Board

Dr. Raj Aggarwal, CFA
Retired
The University of Akron

Becky Babcox (1951-2012)
Retired
Babcox Publications

Parker Berry II, CIC
Seibert-Keck Insurance

Daniel C. Buser, Esq., CPCU
Crain, Langner & Co.

S. Theresa Carter
Synthomer Foundation

Dr. Pleas R. Chambers, III
Professional Driving Instructor,
State of Ohio Licensed

Chip Clupper
Summit County Executive
Ilene Shapiro

Terrence Dalton
Retired
Community Support Services

Joseph P. Doman, Jr.
UBS Financial

William Glaeser
Retired
Northeastern Educational
Television of Ohio, Inc.

Dorothy O. Jackson (1933-2021)
Retired
City of Akron

Margaret D. Jordan, J.D., M.S.
Community Volunteer Leader

Randy S. Katz
Retired
City Scrap & Salvage

Danielle J. Kimmell, CPA
Eide Bailly

Douglas Klein, CPA, EA
Retired
BDO

Dr. Mary Beth Kluge (1936-2022)
Retired
Akron Public Schools

Doug Lefton
Retired
Fairlawn Family Practice

Karen C. Lefton, Esq.
Kastner Westman & Wilkins LLC

Lisa Mandel
Community Volunteer Leader

Thom Mandel
Rubber City Radio Group

Dan Marchetta, Sr. (1929-2015)
Retired
Marchetta Construction
Company

Joseph Manolas, CPA
Meaden & Moore

Gregory McDermott
Retired
FirstMerit

Jackie McDermott
Retired
Alcatel-Lucent

James E. Merklin, CPA, CFE
Bober Markey Fedorovich

Julie Merklin
Community Volunteer Leader

Cynthia K. Misheff
Retired
Educator

Donald T. Misheff
Retired
Ernst & Young

Shelby D. Morgan
W3 Financial Group

Angela M. Neeley, MBA
METRO Regional Transit Authority

C. Allen Nichols
Akron Bar Association

Gary Rickel
Retired
CBRE

Charles Schreckenberger, FAIA
PRIME AE Group, Inc.

Kim Schreckenberger
Retired
Akron Public Schools

Marc Servodio, CFP®, AIF®
Vita Advisors, LLC

Cherie Morris Shechter
Community Volunteer Leader

Steven B. Shechter
Insurance Witness Consulting,
The Business Brain Trust,
RWS Business Services Companies

Beth Sherwood
Community Volunteer Leader

George Sherwood (1939-2023)
Retired
Vice President, B. F. Goodrich

John L. Shulan
Shulan's Jewelers

Stephen L. Strayer
PNC Bank

Michael A. Sweeney, Esq.
Of Counsel, Brouse McDowell

Barry E. Thoman, CPA
Meaden & Moore

Russell Vernon
Retired
West Point Market

Jerry H. Welty
Retired
Welty Building Company

Mark A. Whitlam
J.C. Whitlam Manufacturing Company

Stephen D. Wilt
CAPTRUST Financial Advisors



2024 Menu Sponsors

Thank you to the following sponsors for supporting all of Goodwill's events throughout 2024.

Platinum

Fifth Third Bank
Synthomer Foundation

Gold

Presper Financial Architects

Silver

Acrisure
Clarity HR
Eric & Nan McClenaghan
PNC Financial Services Group
W3 Financial Group

Bronze

Bober Markey Fedorovich
Brennan Manna & Diamond
Marc Servodio, CFP®, AIF® -
Vita Advisors, LLC

Copper

S.A. Comunale

Diamond Patron

David & Kathleen Bucci
Dr. Pleas R. Chambers III
Chuck & Debbie Ducey
Bill & Mary Glaeser
William & Susan Hanlon
Danielle Kimmell
Charles & Leslie Zonfa

Gold Patron

Laura Judge
Mary Anne & C. Allen Nichols

Patron

Chip Clupper & Zebulon Keller

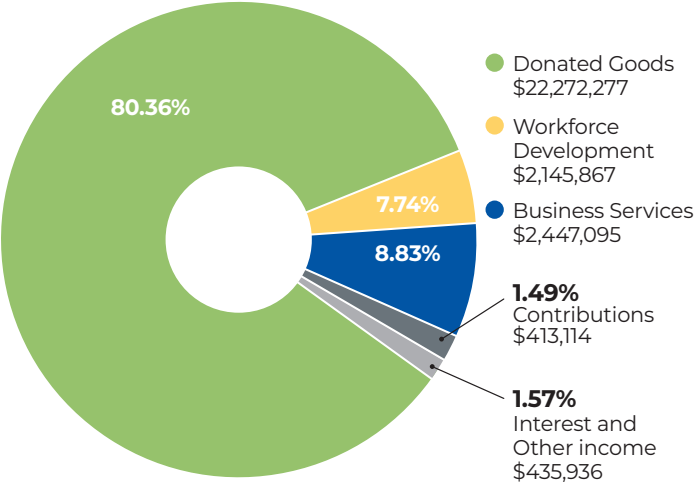
Media

akronlife
WAKR/WONE/WQMX/WNWV



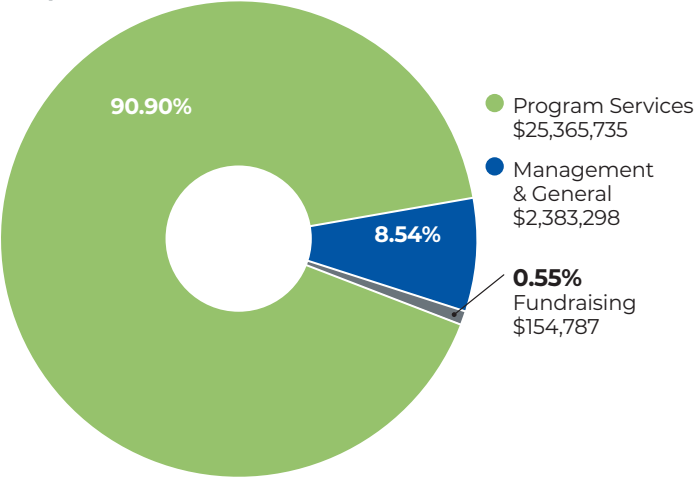
2024 Financials (un-audited)

Support & Revenue



Total Support and Revenue \$27,714,289

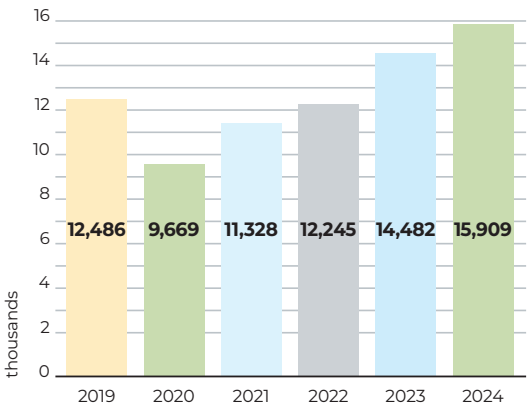
Expenses



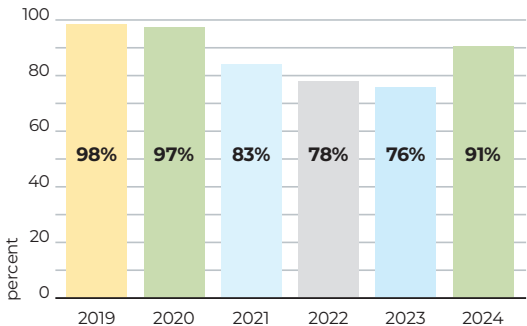
Total Expenses \$27,903,820

Change in Investments	\$ 571,937
Change in Net Assets	\$ 382,408
Net Assets Beginning (2023 audited)	\$ 20,125,138
Net Assets Ending 2024 (unaudited)	\$ 20,507,546

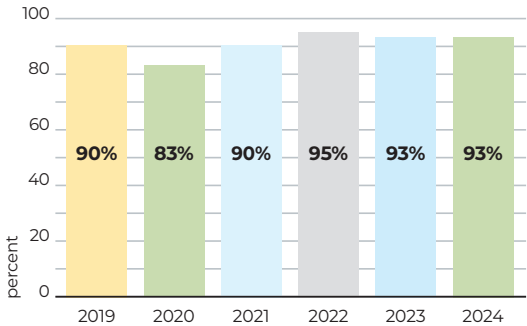
Numbers Served



Placement Rate



90-Day Retention Rate



Events and Volunteer Services

Each year Goodwill has a set of key events to educate, support and raise funds for its mission. The key events include:

Annual Meeting & Celebration of Champions

During the virtual Annual Meeting and Celebration of Champions event, Goodwill shares its service numbers and honors program champions. In 2024, we honored the achievements of nine individuals and agencies.

Celebration of Champion Honorees



A'Landra Bufford



Patricia Cook



Brandi Finney



Mansimran Kaur



Aryn Schroeder



Robert Sukel



Alan Mitchell
and North End
Community Improvement
Collaborative



Marta Roueiheb
and The Well
Community Development
Corporation

Taste of Vintage

Honorees Corrine and Chuck Tennent helped Goodwill raise more than \$140,000 – a record-breaking achievement – at its 18th Taste of Vintage gala fundraiser. The event was attended by over 425 guests and paid tribute to the community leadership efforts of Corrine & Chuck Tennent in the greater Akron area. During the event, guests enjoyed a sampling of gourmet foods from John S. Knight Center, silent and live auctions, and a showcase of fashions from the 1950s to 2000s from Goodwill's Vintage Collection, plus an ensemble inspired by the 18th and 19th-century Moors.



Volunteer Services

Goodwill would like to thank the hundreds of volunteers and groups that spent time helping the agency. These volunteers provided 9,170 hours of service.



Towpath Credit Union



Employee of Distinction

In 2024, 72 outstanding employees were recognized at the 23rd Employee of Distinction event. The event provides employers with a cost-effective way to publicly recognize outstanding employees. Nominations for the Employee of Distinction Award are reviewed based on quality of work, dedication to the business and extraordinary efforts with the honor going to the top nominations with the highest average rankings. Congratulations to the 2024 Employee of Distinction Award winners.

2024 Top Employees of Distinction: IBH Addiction Recovery: Crystal James, Kyle Luckie and Kathleen Valerius | LeBaron Lynum, Here For You Enterprise | Susie Malkamaki, The Extra Daughter LLC | Cindy Nort, Jobs for Ohio's Graduates | Summit County Children Services: Megan Bertram, Auguste Condon, Cassidy Lindberg, Kristin Lopez, Laurie Marniella, Kristen McGarvey | DeAnna White, Hattie Larlham





**DONATE STUFF.
CREATE JOBS.**

Auto Donations

800-549-2580

Mobile Donation Center

[www.goodwillakron.org/
mobile-donation-center](http://www.goodwillakron.org/mobile-donation-center)

Goodwill

**Helping individuals
prepare for, find and
retain employment.**

blue
/ A GOODWILL BOUTIQUE /

Copley – 3900 Medina Road

Outlet

Akron – 570 E. Waterloo Rd.

Retail Stores/Donation Centers

Akron – 570 E. Waterloo Rd.

Ashland – 1611 Claremont Ave.

Brunswick – 1733 Pearl Rd.

Cuyahoga Falls – 1725 State Rd.

Green – 3656 Massillon Rd.

Kent/Ravenna – 2528 State Route 59

Lakemore – 1500 Canton Rd.

Mansfield/LexMall – 1280 Lexington Ave.

Medina – 3500 Medina Rd.

Northfield – 10333 Northfield Rd.

Ontario – 2154 W. Fourth St.

Streetsboro – 1703 State Route 303

Tallmadge – 501 South Avenue

Twinsburg – 10735 Ravenna Rd.

Wadsworth – 170 Great Oaks Trail



Donation Center Only Locations

Akron –

420 South Hawkins Ave.
(Saint Sebastian Parish,
Byrider Hall lot)

Hudson –

5381 Darrow Rd.
(Behind Regal Cinema
parking lot)

Fairlawn –

565 S. Cleveland Massillon Rd.
(Grace Church parking lot)

Goodwill 
Serving Summit, Portage, Medina,
Ashland & Richland Counties

570 East Waterloo Road • Akron, OH 44319

Tel: 330.724.6995 • Toll Free: 800.989.8428 • www.goodwillakron.org

Follow Us:

