

THE CYCLE OF *GOODWILL*



2014 Annual Report

The Cycle of Goodwill

Helping individuals prepare for, find and retain employment



Christopher Pennington,
donation attendant, Akron store.

The agency is grateful for the 443,830 donors that shared their gently-used treasures with Goodwill last year.

With every donation received, a cycle of Goodwill is put into motion to help individuals prepare for, find and retain employment.

Donations + Shopping = Job Creator

How does Goodwill use the funds from donating and shopping in the community?

In 2014 Goodwill served 9,381 individuals by providing help in areas such as:

- Career exploration and advising
- Resume and interview preparation
- Skill identification and training
- Work experience opportunities
- Job placement, coaching and development services

You are the key to it all! Generous individuals, like you, are donating, shopping, buying services, or volunteering. All these parts of the cycle of Goodwill help individuals prepare for, find and retain employment.

Thank you for the support! Thank you for being a job creator! Goodwill looks forward to welcoming you at any of its locations.



C. Allen Nichols
Chairman of the Board

Danielle J. Kimmell, CPA
1st Vice Chair

Margaret D. Jordan, J.D. M.S.
2nd Vice Chair

Douglas Klein, CPA, EA
Treasurer

Kim Schreckenberger
Secretary

Nancy Ellis McClenaghan
President & CEO

Pedro Barnes
VP, Retail Operations

Janet L. Morrison
VP, Contract & Logistics

Gregory H. Morton
VP, Mission Services & PR

Timothy H. Sisler
Advisory Chief Financial Officer



YOUR BIKE CAN HELP OTHERS MOVE FORWARD.

YOUR DONATIONS TO GOODWILL® HELP
FUND JOB PLACEMENT AND TRAINING
FOR PEOPLE IN YOUR COMMUNITY.



**DONATE STUFF.
CREATE JOBS.**



YOUR CLOTHES THAT ARE TOO SMALL CAN DO BIG THINGS FOR OTHERS.

YOUR DONATIONS TO GOODWILL® HELP
FUND JOB PLACEMENT AND TRAINING
FOR PEOPLE IN YOUR COMMUNITY.



**DONATE STUFF.
CREATE JOBS.**

TO FIND YOUR NEAREST DONATION CENTER GO TO GOODWILL.ORG



YOUR LAMP CAN BRING OTHERS A BRIGHT FUTURE.

YOUR DONATIONS TO GOODWILL® HELP
FUND JOB PLACEMENT AND TRAINING
FOR PEOPLE IN YOUR COMMUNITY.



**DONATE STUFF.
CREATE JOBS.**

TO FIND YOUR NEAREST DONATION CENTER GO TO GOODWILL.ORG

In an effort to continue to create and place people in more jobs, including people who are unemployed or underemployed, Goodwill® and the Ad Council launched new public service advertisements (PSAs) in early 2015 that demonstrate how donated clothing and household items to Goodwill support those facing challenges to finding employment.

Retail & Contract Services Operations: Building Skills through Work Experience

Retail Operations

- \$0.87 of every dollar spent in retail funds our mission
- Stores: 13
- Attended Donation Centers: 6
- Outlet
- Boutique
- shopgoodwill.com
- eBooks

Contract Services

Certified to ISO 9001:2008

- Assembly
- Collating
- Die-cutting
- Industrial Sewing
- Heat Shrinking
- Packaging
- Kitting
- De-manufacturing
- Re-work
- Sorting
- Labeling
- Prototyping



Matt Barnett, computer processor.

Goodwill's Retail and Contract Services operations are a training ground for its Work Experience program. On a daily basis you will find program participants assisting with daily operations such as donation processing, hanging clothes, light assembly and industrial sewing, all in an effort to build valuable work skills for future employment in the community.

Last year the agency had 239 individuals participate in its Work Experience program. Individuals like **Shaun Dunn** and **Elizabeth Willis**, both building confidence in their skills and overcoming challenges as they work toward the goal of finding employment in the community. While in the program, each participant is assigned a case manager and mentor to help them reach their full potential through work, life and interpersonal skills training.

Shaun Dunn Gaining Retail Experience

When Shaun first came to Goodwill for assistance he was unable to read and was not confident in his abilities, which made it hard for him to learn new tasks. Each day Shaun came to work, his case manager helped him see that he does have the abilities to be successful. Together they worked on building job skills. Shaun first learned to help with placing housewares and other items on the sales floor. Once he learned that task, he began to open up and wanted to learn as much as he could. Today, Shaun has never been more confident and he is no longer afraid to try something new. Every day he comes to work with a positive attitude and is ready to do his best. He has accomplished learning many jobs in the retail environment that will help him on his journey toward securing employment out in the community.

Elizabeth Willis Growing Contract Services Knowledge

Elizabeth has overcome many challenges in her life. Before coming to Goodwill she had struggled with low self-esteem issues stemming from childhood, lived in and out of shelters and was unable to work consistently. Becoming independent was a priority for Elizabeth. Once her children were grown, she wanted to work so she could provide for herself and family. Elizabeth described herself as willing to learn – she just needed someone to teach her. With encouragement from her case manager, she has learned many new skills in Contract Services that have allowed her to become more confident and independent in all aspects of her life. She is a role model to individuals in the Work Experience program and helps them understand how rewarding work is and the beauty that is in each of them. Bringing home a paycheck has made a huge impact on Elizabeth. She feels good about being a positive role model for her children and the fact she can now purchase the things she needs and wants, including a lovely place to live. Elizabeth is proud of how far she has come and is now ready to discuss the next steps in her employment future.

Shaun Dunn, participant in Work Experience program.



James Longfellow, participant in Work Experience program.

Elizabeth Willis, participant in Work Experience program.

Leah Davis, sales associate at Northfield store and past YEOW program participant.



Tim Evans, program participant in job development.

Completing the Cycle of Goodwill: New Wage Earners Helping Build and Strengthen the Community

In addition to training opportunities within Goodwill, the agency provides many other services from advising and evaluations to determine skills/interests, resume and interview preparation to more intensive services for individuals with disabilities, at-risk youth and others facing challenges to finding employment. The agency even provides support to local businesses/employers in terms of recruiting, applicant screening and skill assessments.

Leah Davis Building Work Skills

For example, Leah Davis was one of 221 individuals that participated in one of the youth programs. Leah, a junior at Nordoniah High School, participated in Goodwill's Youth Employment Opportunities to Work (YEOW) program. The program is designed to give youth, living in foster care or at-risk due to family or academic problems, opportunities to better ensure success in life through career exploration and self-sufficiency training. She received work exposure in Goodwill's Retail operations as well as training on building a resume, soft skills and managing money during a 12-week timeframe. After completing the program, Leah applied for a part-time position at Goodwill's Northfield store and was hired in November as a sales associate. She is doing an excellent job.

Tim Evans Utilizing Job Placement Services

Among the 341 individuals that received job placement services is Tim Evans. Tim is in the process now of working with Goodwill on finding a position out in the community. He first came to Goodwill and participated in the Work Experience program. During the program, Tim focused on improving his attendance, cooperation, and attention to task to prepare for a successful transition to community employment. Tim stated he had been given more responsibility and exposure to various job tasks that have increased his confidence and have made him a more viable candidate for hire. Recently, he participated in a job observation at a local restaurant assisting with food preparation. The experience was positive. Tim was able to work independently once he understood the job, follow directions and complete his duties accurately. His experience with Goodwill and exposure to various jobs in the Work Experience program has provided him with greater confidence. He is excited about getting a job that matches his interests and capabilities out in the community.

Mission Services

Career/Job Seeker

- Career Exploration & Advising
- Resume & Interview Preparation
- Skill Identification

Business/Employer

- Recruiting
- Applicant Screening
- Pre-employment Testing

Individualized

- Assessments & Adjustments
- Evaluations for Individuals with Visual Impairments
- Job Coaching, Placement and Retention
- Work Experience
- Youth Programs



Total served in 2014

706	VOCATIONAL EVALUATIONS, ASSESSMENTS & ADJUSTMENTS
221	YOUTH PROGRAMS
239	WORK EXPERIENCE [Training within Goodwill's Retail and Contract Services operations]
4,143	JOB SKILLS CLASSES & WORKSHOPS*
583	JOB FAIRS
341	JOB PLACEMENT SERVICES
51	JOB SEARCH ASSISTANCE AND JOB COACHING
2,313	OTHER SERVICES [Bus passes, Elizabeth Clark Emergency Fund gift cards and Radio Reading]
784	EMPLOYER SERVICES [Recruitment, screening, testing, training, outplacement, etc.]
9,381	TOTAL

*Some services are partially funded by The Summit County Department
of Job & Family Services and United Way of Summit County

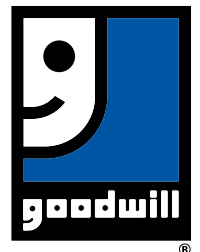
Dollars redeemed
through Elizabeth Clark
Emergency Fund:

\$120,028

68 Local businesses
served by Goodwill's
Contract Services:

Value for 2014 jobs:

**\$6.6
million**



Our mission, by the numbers.

Helping individuals prepare for, find and retain employment.

Hours donated
by volunteers:

33,875

Community



Donations



Generous donors:

443,830

Tons of clothing and
household items donated:

21,095



Retail Stores

Job Training



Cents from every dollar
spent at Goodwill stores
that funds mission:

\$0.87

Hours worked by participants in
Goodwill's Retail and Contract
Services operations:

146,209

Pounds of computer equipment
recycled (Dell Reconnect):

335,709

Pounds of material recycled
through salvage:

7,934,000

Recycle



Outlet Store

Goodwill
Serving Summit, Portage, Medina,
Ashland & Richland Counties



Retail and online
program shoppers:

992,570

Donors:

Thank you for Supporting Goodwill's Mission

General Operating Fund

\$10,000 +

Anonymous
Lucy & Emily Beasley Charitable Trust

\$5,000 - \$9,999
Akron RubberDucks
FirstMerit Bank
Eric and Nan McClenaghan
Gertrude F. Orr Trust Advised Fund
Lloyd L. & Louise K. Smith Foundation

\$1,000 - \$4,999

Akron Children's Hospital
Akron Community Foundation's Discretionary Fund
Akron General Health System
Amer Insurance
Anonymous
Lawrence and Donna Barton
BCG & Company
Bober Markey Fedorovich
Bridgestone Americas Trust Fund
Lisle M. Buckingham Endowment Fund
Carry Your Message™
Mary S. and David C. Corbin Foundation
Harry and Marie Covington
Fifth Third Bank
FirstEnergy Foundation
William and Mary Glaeser
J.C. Whitlam Manufacturing Company
Maynard Family Foundation
Jackie and Greg McDermott
Meaden & Moore, Ltd.
The Laura R. & Lucian Q. Moffitt Foundation
Greg and Kimberly Morton

R.C. and Katharine M. Musson Charitable Foundation
National Machine Group
OMNOVA Solutions Foundation
Charles E. & Mabel M. Ritchie Memorial Foundation
Roetzel & Andress
Charles and Kimberley Schreckenberger
Signet Development, Ltd.
SS&G Financial Services, Inc.
Stark & Knoll Co., L.P.A.
The Millennial Group, LLC
Angela Dawn Wells
White Hat Management
Samuel Reese Willis Foundation

\$500 - \$999

Acme Fresh Markets
Anonymous
Glenn R. & Alice V. Boggess Memorial Foundation
Boy Scouts of America, Great Trail Council
City Scrap & Salvage
Goodwill Industries International
GPD Group
Fred S. Hatherill Trust
Jo-Ann Fabric and Craft Stores, Inc.
Danielle J. Kimmell
Landmark Plastic Corporation
Kurt Lutz
Gordie and Erin McDermott
Margaret Medzie
W. Paul Mills and Thora J. Mills Memorial Foundation
Morgan Stanley Wealth Management
Buzz and Patti Pelland
Pauline Persons
Roger and Judy Read

S. C. Thomas & Associates, CPA
Tim and Elaine Sisler
Sandra Thomas
Russell B. Vernon
Clara Weiss Fund
Mark and Sue Whitlam
Bonnie L. Wojno

\$0 - \$499

Thomas and Pauline Adams
Kathy Adie
Dr. Raj Aggarwal, CFA
Sherry A. Ahern
Akron Bar Association
Rachel Alleshouse
Hamilton Spaulding Amer
Anonymous
Matthew R. Askea
Jennifer Bako
Amy L. Barber
Pedro J. Barnes
Donna Bauch
Mark Baumberger
Patricia Baxter-McLaughlin
Arlene Behanna
Clarence and Mary Belknap
Carrie Bellissimo
Geoffrey A. Belz
John and Nancy Beringer
Bob and Susan Berk
Aaron Berke
BJ's Charitable Foundation
Jeanine P. Black
David Blasko
Denny Blaz
Brenda Boarman
Mike and Wendy Bolas
Mark Bonchu
Veronica Boyle
Libert and Madeline Bozzelli
Nada Braman
Braun & Steidl Architects, Inc
Chris Brauning

Samantha Bricker
Thomas R. Briggie
Richard Bromley
Melanie Broskin
Diana Marie Brown
David Bucci
Mary Buchanan
Pamela Lyn Buehrle
Barbara Byler
Jeffrey W. Byrd
Mario Caponi
Nancy Casto
Don A. Cauley
Brenda S. Cavanaugh
Ron Cerosky
Kevin Cherry
Chestnut Street Baptist Church
Tim Clark
Bill Cocain
Lisa K. Collins
Stanley Collins
Tammy Collins
Regina G. Conti
Cheryl J. Crabtree
Richard Cragle
Robin Marie Crine
Sharon S. Cullion
Terrence Dalton
Anthony J. Dandrew
Carmen Dang
Karen and George W. Daverio, Jr.
Michelle Davids
Betsy Davis
Jeff Davis
Bruce and Kathy DeBarr
Kristine Decker
William M. DeHart
Stephanie DePew
Johathan Diatri
Ronald Dimrock
Patti and Dale DiSanto
Donna Donaldson
Michelle Dunbar
Shaun P. Dunn
Anthony and Helene Dunne

Sally I. Eisenmann
Stephanie T. Endres
Nicole Kathryn Farley
Mark and Nancy Farmer
Sandra Farr
Patricia K. Farrell-Jenney
Brian Fierbaugh
George M. Finkes
Sharon Finneran
Jennifer L. Fiocca
First Congregational Church
Charles W. Flagg
Shelly Forte
Shalonda L. Frederick
Frances Fuller
Debi Furgerson
Michael Gaffney
Marian Geiser
Nicholas and Ruth George
Denise Gill
Dee Gillespie
Amanda Gonzales
Toby Gorant
Tiffany Gordon
Kelly Ann Marie Grant
Rachel T. Graves
Erin Grzegorek
Diane and Matthew Habash
Jeffrey and Barbara Hale
Alissa Hall
Dr. Susan C. Hanlon
Mathew Hastings
Hattie Larlham, Inc
William L. Hauenstein
Audrey Heritage
Angelia Hill
Virginia A. Hill
Joe and Mary Ellen Hinkle
Rebecca Hively
Dawn Hochstetler
Robert L. Hooks
Deborah Householder
Elizabeth Mary Huber
Melinda Hulcy
Luanita Humphrey

Heather Hydel	Barb Lubinski	Peter and Jacqueline Ortiz	Marjorie Skotko	Elizabeth Willis
InfoCision Management Corporation	Sarah Lukacko	Jan Panella	Sheryl Smith	Ashley Wilson
Julieann Ivasku	Michael Lupica	Victoria A. Paris	Donald L. Smith	Tom Wilson
George and Dottie Janes	Sarah Lynner	Barbara Patterson	Shalonda Smith	Andy and Liz Winson
John Z. January	Celeiss A. Mabry	David Pelland	Mary Sokolowski	Tara Withrow
Cheryl Ann Jelinek	Kerry A. Macomber	Larry W. Petrone	Benita Sorgi	Thomas C. Woodruff
Sara Johansen, AIA	Jerod R. Marker	Heather Picking	Tia Stathopoulos	Marilyn Wransky
Alisha Johnson	Joseph M. Marulli Jr.	Mike and Beth Piglia	Dr. Otto & Helen Steinreich	Roger Wright II
Amy Johnson	Michael Marz	Dayneisha Pinkston	Philanthropic Fund	Kathy Wurm
Ted and Katherine Johnson	Greg Mattison	Michele Pitman	Sarah K. Stem	Nicole Young
Gizelle Jones	Kelley Mauthe	Dan and Katie Plato	Daniel P. Steurer	George G. Zembar, Jr.
Susan Kaforey	Michelle McCormick	Nancy Plumley	Denise L. Stock	Jo Ann Zeno
Elizabeth Kamm	Ricky McDaniel	Jessica Prusak	Teresa Strahler	Veronica Zimmerman
Ardith M. Keck	Roger McDermott	Matthew D. Quirk	Beth Straight	Elizabeth Clark Emergency Fund
Daniel and Tracy Keenan	Christine Marie McGowan	Wayne Rabb	Stephen L. Strayer	BJ's Charitable Foundation
John E. Keeney	Kerry McIntyre	Erin Radcliffe	Shannon Strickland	Robert Burns
Kathleen Kellett	Jocelyn J. Mellinger	Fran Ransom	Marian J. Sullivan	The Henry V. & Frances W. Christenson Foundation
Brian and Lori Kenyon	Richard Meredith	Thomas J. Raymond	Carol Sweat	Mary and Dr. George L. Demetros Charitable Trust
KeyBank Foundation	James Merklin, CPA CFE	Alexandria Reiter	Danyelle Sweitzer	Joseph and Marianne Doman
Matt Keyser	Laura Mervine	Mallory Rhome	Jessica Tepas	The Dominion Foundation
Wendy Kidd	J.J. Mesko-Kimmich	Gary L. Rickel	Barry and Heather Thoman	Kelly Ann Marie Grant
Kenn Kim	Bob and Melinda Meyer	Andrea Riffle	Brent Thompson	Patricia Neuman
Sam Kirkpatrick	John S. Miller	John R. Ripich	Terrika Thornton	Robert O. & Annamae Orr Family Foundation
Douglas and Cathy Klein	Rose Miller	Patricia L. Robinson	Jerramy Tice	Geraldine Schorle
Mary Beth Kluge	Theresa M. Miller	Mick Rogers	Walter Tletski	Silver Lake Country Club - Clubcorp Charity Classic
George and Phyllis Knepper	Tracie Miller	Melissa Ruiz	Bonnie Tompkins	The Sisler McFawn Foundation
Jean Kokochak	Florence Mitchell	Rori Santiago	Katie Toothman	The Welty Family Foundation
David Koly	John and Tina Mogen	Albert B. Sardelle	Sylvia Trundle	Zachary Tackach
Anthony Kowalczyk	Julie and Mike Moldvay	Garry and Joanne Savage	Teri L. Turrentine	Charlene Thornton
Jim and Rhonda Kroeger	Richard B. Moloney	Nickie Sawyer	UBS	Ralph Alexander Scholarship Fund
Andrea Krommes	Mr. and Mrs. Steve Mondl	Kristin J. Scango	United Methodist Women	Veronica Boyle
Angelica Lee Kruthoff	Shannon Monroe	Heather Schaefer	Paul Verderico	Kelley Bush
Sandra L. Laktash	Alisa Moore	Diana Schehl	Deborah Ann Vertucci	Don A. Cauley
Judy Lanier	Janet L. Morrison	Donna Schirra	Tammy Wagner	Lisa Collins
Ruth Lape	David Muffet	Dana Schultz	Cheryl L. Watkins	Kelly Ann Marie Grant
Jenny Enold LeBrun	Timothy Naples	Harold M. Schwarz, III	William Westcott	Erin Grzegorek
Eileen Leiby	Angela M. Neeley	Jane Scott	Westfield Bank	Margaret and John McBride
Debra Mae Lemke	Patricia Neuman	Florence Sellars	Shari Whisler	
Alice Lewis	Betty J. Neupauer	Meredith A. Severt	Thomas D. Whitacre	
Ava K. Lewis	Mary Anne and C. Allen Nichols	Thomas and Eleanore Sharkey	Barbara Whitlam	
Jesse James Lewis	James Nicholson	Larie Shaw	Nick Wilkins	
Everett Lewis	Melody A. Nobis	Kelley D. Sherman	Alice Williams	
Aimee Linderholm	Jonathan D. Norman	Beverly Sherrard	Kara Williams	
Margaret B. Long	Adam O'Donnell	Gina J. Shook	Marci Williams	
	Chris and Rita O'Neil	Jeff Sibley	Frank and Esther Williamson	
	Christine G. Orr	Jill Hinig Skapin		

Donors (continued)

Janet L. Morrison
 Alan Morton
 Marsha Royal
 Jean C. Schroeder
 Foundation

Service Center Fund

Scott Brown
 Jerry J. Davis

Soft Skills Training

Maureen Van Duser

Vintage Collection

Susan Banks
 Phylliss Bertsch
 Chris Brehmer
 Family of Faith UMC
 Peggy Gates
 Tracy Keenan
 Pat Magee
 Patricia C. Roy
 Stan Hywet Hall
 & Gardens

WEYE Radio Reading

Yo Bellas
 Denny Blaz
 Paul J. Boncaldo
 Barbara Byler
 Kenneth L. Calhoun
 Charitable Trust
 Cathy Givens
 Benjamin A. Harris, Jr.
 Sharon Horwitz
 JAH Foundation
 Cheryl Lynn Kukwa
 Eileen Leiby
 Cindy McKeever
 Captain Bill and Nancy
 Meyer
 Fran Ransom
 Gina J. Shook
 The ValMark Securities
 Global Gift Fund
 Lucas VanHying
 Diana L. Young

Youth Employment Opportunities to Work

KeyBank Foundation

In-Kind

Acme Fresh Market

Adventure Zone
 Family Fun Center
 Akron Art Museum
 Akron Colonial Florist Inc.
 Akron Life Magazine
 Akron Racers Women's
 Professional Fastpitch
 Softball Team
 Akron Symphony
 Akron Zoo
 Aladdin's Eatery
 of Fairlawn
 Anonymous
 Apple American
 Group LLC
 BCG & Company
 Beverly's Invitations
 & Stationery
 Bober Markey Fedorovich
 Boy Scouts of America,
 Great Trail Council,
 Camp Manatoc,
 Peninsula, Ohio
 Chris and Michael
 Brauning
 Britton Gallagher
 Foster S. Buchtel,
 MBA, PhD
 Bunker Hill Golf Course
 Café O' Play
 Canton Ballet
 Carlton Massage Therapy
 Chick-fil-A Chapel Hill
 Seldon Tom Childers
 Cleveland Botanical
 Garden
 Cleveland Browns
 Cleveland Metroparks
 Zoo
 Cleveland Orchestra/
 Severance Hall
 Connecting Touch
 Therapy and Wellness
 Center, Inc.
 Terrence Dalton
 Susan DeCarlo
 Downtown Akron
 Partnership
 Don Drumm Studio
 e-Business Express -
 Mat McNeil
 Vaughan Evans
 Fairlawn Country Club
 Falling Waters Spa

Elizabeth Fleming
 Fun-n-Stuff
 Funny Stop Comedy Club
 Gardner Pie Company
 Gavin Scott Salon & Spa
 Good Time Entertainment
 Goodwill Retail Stores
 Goodwill Team
 The Goodyear Tire &
 Rubber Company
 Great Wolf Lodge
 Sandusky
 G. Bertrand Harper
 HudSun Tans
 International Soap
 Box Derby
 Jo-Ann Fabric and
 Craft Stores, Inc.
 Margaret D. Jordan,
 J.D., M.S.
 Julia's Bed & Breakfast
 Kalahari Resorts,
 Sandusky
 Ken Stewart's Grille
 Kiraly Fencing Academy
 Mary Beth Kluge
 LifeStyles, Akron
 General Health
 & Wellness Center
 Little City Grill
 Lucia's...the
 salon on main
 Lucky Shoes Inc. /
 New Balance
 Kurt Lutz
 Mama Mayo's
 Pizza & Catering
 MAPS Air Museum
 Judge Elinore Marsh
 Stormer
 Eric and Nan
 McClenaghan
 Jackie and Greg
 McDermott
 Metro Assistance
 Group, Inc.
 Metro Parks serving
 Summit County
 METRO Regional Transit
 Authority
 April Mitchely
 Glenn Neuman
 Ng Energy

C. Allen Nichols
 Margaret Noriega
 Nuevo Modern Mexican
 & Tequila Bar
 Ohio Wine Producers
 Association
 Old Firehouse Winery
 The Peanut Shoppe
 Pearl Coffee Company
 Pine Lakes Country Club
 Pinnacle Sports
 Michele Pitman
 Portage Country Club
 Regency Wine Bar
 Rinky Dink Family
 Fun Center
 Robert J. - Events
 & Catering
 Rockin' Robin's
 Amazone Family
 Entertainment Center
 Roetzel & Andress
 Rosemont Country Club
 Saffron Patch
 Sam's Club
 Sarah's Vineyard
 Pat Sargent
 Kim Schreckenberger
 Jean Shanholtz
 Shaw JCC of Akron
 Sheraton Suites Akron/
 Cuyahoga Falls
 Beth Sherwood
 George Sherwood
 John L. Shulan
 Silver Lake Country Club
 SkyZone of Boston
 Heights
 Edie Smith
 Stan Hywet Hall and
 Gardens
 Sterling Jewelers, Inc.
 Matthew P. Sturteon
 Summit County Historical
 Society
 Suncrest Gardens
 SupplyOne - Tamara
 Grether
 T-Mobile
 The Bakery at Hattie's Café
 The Lodge at Geneva-
 on-the-Lake

The University of Akron's
 Edwin J. Thomas
 Performing Arts Hall
 The West Side Bakery
 The Wilds
 Tridia Hospice
 James and Sandra Troxell
 Tubbs Chiropractic
 Twisted
 University Catering at
 The University of Akron
 University of Akron
 Hower House
 Valley Café
 Wal-Mart of Fairlawn
 Walt Disney World Co.
 Cheryl Watkins
 Weathervane Playhouse
 Western Reserve
 Historical Society
 Westfield Bank
 West Point Market
 Wild Water Works
 Waterslides
 Winspire

In Memory of Alice P. McGrath

Patrick A. McGrath

In Honor of Jackie McDermott

The BroganWeeds
 Patti and Dale DiSanto

In Honor of Jackie and Greg McDermott

Diane Habash, Rick
 Brogan, Annamarie
 Lang, Rob Kloska and
 Margie Kloska

In Honor of Jerry Welty

Bruce and Sandra Bailey
 Fred and Joanne Karm
 Allen and Donna Loomis

In Honor of Jerry Welty and Maria Waller

Karen and George
 Daverio
 David and Joann Robb

In Honor of Elaine Young

Diana L. Young

Leadership

Members of the board of directors are elected for a three-year term with members rotating off annually.

The board provides leadership, guidance, support and assistance to Goodwill in its mission fulfillment.

Board of Directors

Dr. Raj Aggarwal, CFA

Retired
University of Akron

Asuama Yeboah-Amankwah

RSC Bio Solutions

Aaron S. Berke

Vorys, Sater, Seymour &
Pease, LLP

Geoffrey Belz

GOJO® Industries, Inc.

Richard Bromley

Retired
United Airlines

Dr. Pleas R. Chambers III

Brown Mackie College

Terrence Dalton

Community Support
Services, Inc.

Joseph P. Doman Jr.

UBS Financial

William Glaeser

Retired
Northeastern Educational
Television of Ohio, Inc.

Gizelle Jones, LISW-S

Jewish Family Service

Margaret D. Jordan, J.D. M.S.

BDO, USA, LLP

Danielle J. Kimmell, CPA

Bober Markey Fedorovich

Douglas Klein, CPA, EA

BDO, USA, LLP

Dr. Mary Beth Kluge

Retired
Akron Public Schools

Karen C. Lefton, Esq.

The Lefton Group, LLC

Kurt Lutz

Westfield Bank

Alisa Moore

AM Trust Financial

C. Allen Nichols

Akron Bar Association

Adam O'Donnell

The Goodyear Tire & Rubber
Company

Victoria A. Paris

Signet Enterprises, LLC

Victoria Prussak, CWPM, CWC, ACE

Matco Tools/
Carry Your Message™

Belinda M. Richardson, M.A.

Cuyahoga Community College

Gary L. Rickel

CBRE

Kim Schreckenberger

Retired
Akron Public Schools

Harold M. Schwarz III

Stark & Knoll Co., L.P.A.

Jean Shanholtz

Retired
County of Summit
Executive's Dept. of Finance/
Budget Purchasing

George K. Sherwood

Retired
B.F. Goodrich Corporation

Jill Hinig Skapin

Summit County Executive
Russell M. Pry's Office

Tia Stathopoulos

Segmint

Jeff Stevenson

Campbell Construction

Reverend Kevin D. Strickland, Sr.

The Church on the Hill

Brent R. Thompson, CPA, MT

Meaden & Moore, Ltd.

Honorary Board of Directors

Becky Babcox (1951-2012)

Babcox Publications

Parker Berry II, CIC

Seibert-Keck Insurance

James Bunnell

Austin Tape & Label

Edward P. Calame

Retired
First National Bank

James M. Dannemiller, CPA

BDO, USA, LLP

Susan Hanlon, PhD

University of Akron

Dorothy O. Jackson

Retired
City of Akron

John January

Mogen Real Estate Company

Dan Marchetta, Sr.

Retired
Marchetta Construction Company

Jackie McDermott

Alcatel-Lucent University

Patrick A. McGrath

Retired
Catholic Social Services

James E. Merklin, CPA, CFE

Bober Markey Fedorovich

Cynthia K. Misheff

Retired
Educator

Donald T. Misheff

Retired
Ernst & Young

Shelby D. Morgan

W3 Wealth Management, LLC

Angela M. Neeley, MBA

Breakthrough Charter Schools

Patrick J. Oaks

Welty Building Company

Charles Schreckenberger, AIA

Braun & Steidl Architects

Steven B. Shechter

Dawson Insurance-Akron

John L. Shulan

Shulan's Fairlawn Jewelers

Raymond E. Stankard

Retired
Loral Systems Group

Sarah K. Stem

Fifth Third Bank

Stephen L. Strayer

PNC Bank

Michael A. Sweeney

Brouse McDowell

Barry E. Thoman, CPA

Meaden & Moore, Ltd.

Larry Uhl

West Point Market

Russell Vernon

Retired
West Point Market

Jerry H. Welty

Retired
Welty Building Company

Mark A. Whitlam

J.C. Whitlam Manufacturing Co.

Steven D. Wilt

CAPTRUST Financial Advisors

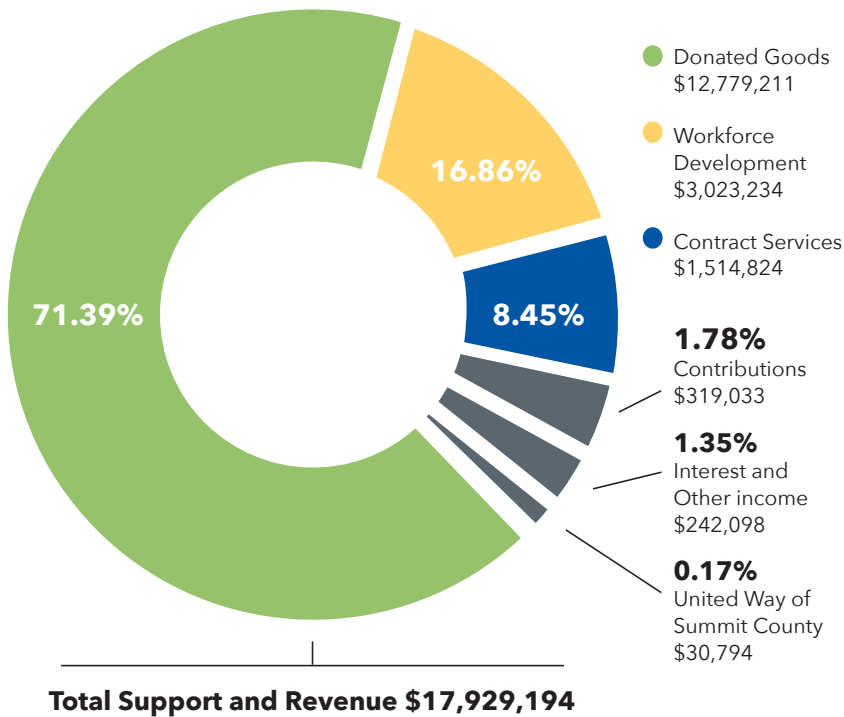
2014 Menu Sponsors

Thank you to the following sponsors that supported all Goodwill's events throughout 2014.

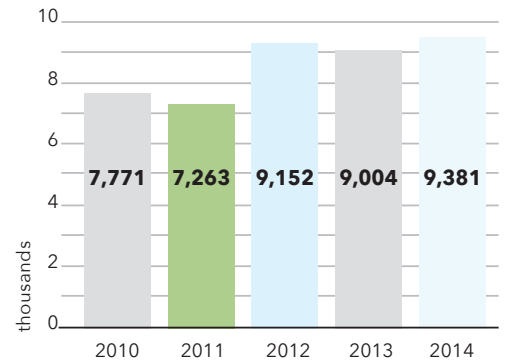
- Amer Insurance
- BCG & Company/
BCG Systems
- Bober Markey
Fedorovich
- Eric & Nan
McClenaghan
- Fifth Third Bank
- FirstMerit Bank
- Kim & Chas
Schreckenberger
- Meaden & Moore
- OMNOVA Solutions
Foundation
- Roetzel & Andress
- White Hat
Management

2014 Financials (un-audited)

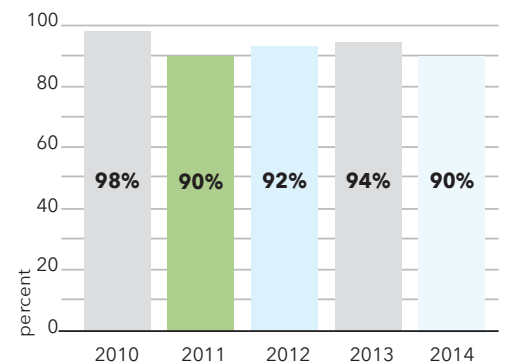
Support & Revenue



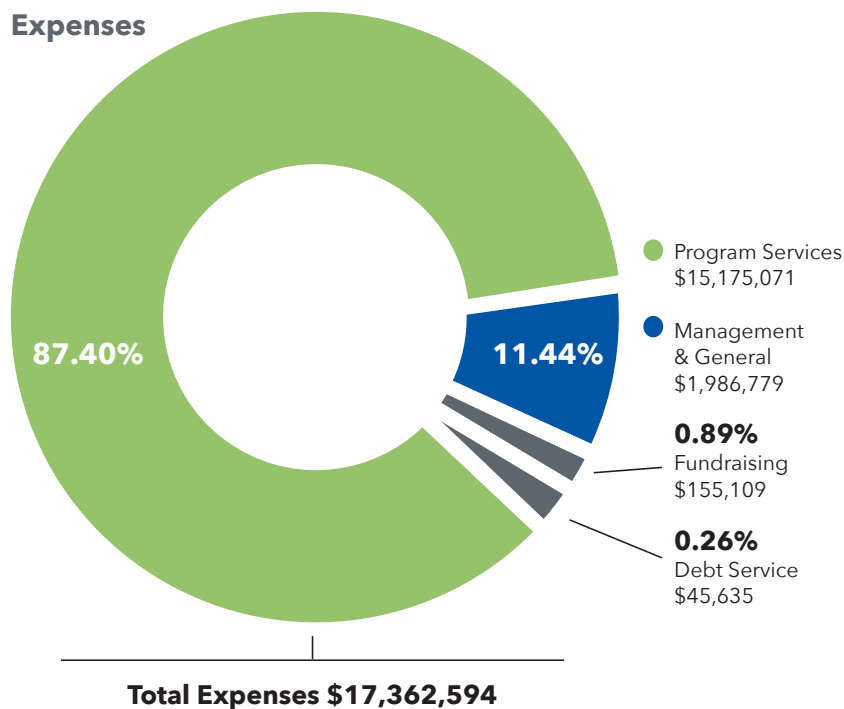
Numbers Served



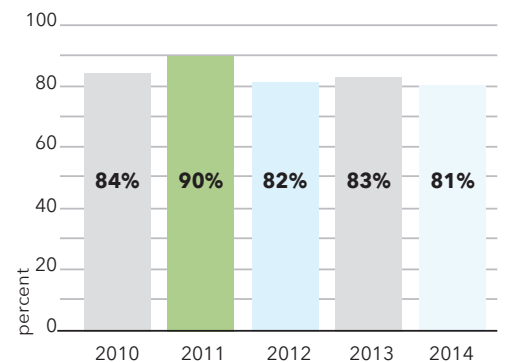
Placement Rate



Expenses



90-Day Retention Rate



Change in Investments	\$190,989
Change in Net Assets	\$757,589
Net Assets Beginning 2014	\$13,033,425
Net Assets Ending 2014	\$13,791,014

Events and Volunteer Services:

Each year Goodwill has a set of key events to educate, support and raise funds for its mission. The key events include:

Annual Meeting and Celebration of Champions

During the Annual Meeting and Celebration of Champions, Goodwill shares its service numbers with the community and honors program champions. In 2014 the event was attended by nearly 200 individuals and during the program 13 individuals were recognized for their achievements.

Goodwill Week

A week is set aside each year to help educate the public on Goodwill's mission, including tours and special events. Last year nearly 100 tours were provided at its headquarters.

Employee of Distinction Luncheon

Last year 56 outstanding employees from 21 area companies were recognized. Goodwill offers the Employee of Distinction Luncheon to area employers as an opportunity to celebrate their employees' accomplishments.

Taste of Vintage

More than \$90,000 was raised at Taste of Vintage, Goodwill's gala fundraiser. The event was attended by nearly 600 guests and honored the philanthropic efforts of Jackie and Greg McDermott in the greater Akron community.

Volunteer Services

Goodwill would like to thank the hundreds of individuals and groups, including many area colleges, universities, high schools, church groups as well as Boy and Girl Scouts, that spent time helping at the agency. These volunteers provided 33,875 hours of service.

2015 Event Calendar

Annual Meeting and Celebration of Champions: March 26

Event Co-Chairs: Kim and Chas Schreckenberger

Goodwill Week: May 4 - 9

Employee of Distinction Luncheon: September 9

Event Co-Chairs: Mary Ann Roach and Maureen Van Duser

Taste of Vintage: November 5

Honorary Event Chairs: George and Beth Sherwood



Top: Celebration of Champion honorees after Annual Meeting. Left to right is Darren Lynn, Monica Schnitzler, Amy Johnson, Larry Grant, Douglas Dawson and Jennifer Seman.

Middle: Top five Employee of Distinction honorees. Seated, left to right, is Theresa Wilson, Judi Jacobs, Stacey Nolt and standing Tracey Hawkins and Jennifer Elsass.

Bottom: Jackie and Greg McDermott at Taste of Vintage.



**DONATE STUFF.
CREATE JOBS.**

Auto Donations 800.826.0980

Estate & Home Pickup Services
800.989.8428

Retail Stores/Donation Centers

Akron – 570 E. Waterloo Rd.

Akron Outlet Store – 1400 S. Arlington St., Ste. 150

Ashland – 1611 Claremont Ave.

Brunswick – 1733 Pearl Rd., Ste. 101

Cuyahoga Falls – 1725 State Rd.

Kent/Ravenna – 2528 State Route 59

Lakemore – 1500 Canton Rd.

Mansfield/Ontario – 2154 W. Fourth St.

Medina – 3500 Medina Rd.

Northfield – 10333 Northfield Rd., Ste. 6

Streetsboro – Streetsboro Plaza,
1703 State Route 303

Tallmadge – 15 Midway Plaza

Twinsburg – 10735 Ravenna Rd.

Wadsworth – 170 Great Oaks Trail

blue

/ A GOODWILL® BOUTIQUE /

Kent – 118 E. Main St.

Donation Center Only Locations

Akron – 420 South Hawkins Ave.
(Saint Sebastian Parish, Byrider Hall lot)

Coventry TWP – 3235 Manchester Rd.
(Acme plaza parking lot)

Ellet – 2420 Wedgewood Dr.
(Acme parking lot)

Fairlawn – 565 S. Cleveland-Massillon Rd.
(Grace Church parking lot)

Hudson – 5381 Darrow Rd.
(Behind the Regal Cinema parking lot)

Mansfield – 1280 Lexington Ave. (Parking
lot near Dollar General & Save-A-Lot)



Goodwill 
Serving Summit, Portage, Medina,
Ashland & Richland Counties

570 East Waterloo Road • Akron, OH 44319

Tel: 330.724.6995 • Toll Free: 800.989.8428 • www.goodwillakron.org

Follow Us:



Design: David Flynn Design • **Photography:** Lee Spencer



Certified to
ISO 9001 : 2008

